**ENTRY POINT APPLICATION DOCUMENTATION PROCESSING STATUS OUTCOME** Applicant can check status on Applicant completes the Internet, with 24-hour call system online application and signs Copies of required documents or with Call Center Representative electronically Applicant starts (identification, income, etc.) are during business hours application by answering mailed, FAXed or dropped off questions on the computer at Local DFR Office NTERNET Documents received by mail or FAX When application is are scanned at Document Center to approved or denied, become electronic files. If more a mailed notice will information is needed or an interview let applicant know. Service Center prints answers is necessary, a notice is mailed to the provided on application and mails applicant. to applicant's home to complete (NOTE: Local DFR Office can scan and sign documents for Document Center) **FOLL-FREE LINE** Service Center prints Applicant starts application by Documents received by answers provided on answering questions on the phone Copies of required Applicant can check mail or FAX are scanned at application and mails to with Call Center Representative documents When application is Document Center to status on Internet, with applicant's home to approved or denied, (identification, 24-hour call system or become electronic files. If complete and sign a mailed notice will income, etc.) are with Call Center more information is needed let applicant know. mailed or FAXed to Representative during Applicant starts application Applicant completes and signs the or an interview is the Document application online, Service Center business hours on Internet, phone or on necessary, a notice is Center or dropped prints answers on paper and mails to paper in self-service area mailed to the applicant. off at Local DFR (with assistance from staff, if applicant for signature or applicant (NOTE: Local DFR Office IN-PERSON Office signs paper application needed). can scan documents for Document Center)